**System Utilization & Operational Performance Analytics**

**Deliverable Description:**

* Deployment of performance dashboards to assess:
  + Usage depth across departments and country offices
  + Data entry accuracy and system drop-off points
  + Completion rates of automated workflows (e.g., purchase-to-pay, donor lifecycle, beneficiary records)

**Tools/Outputs:**

* SAP Analytics Cloud & Salesforce Tableau CRM dashboards
* Key metrics: user logins by region, process cycle time, automation coverage, compliance percentage